



Solicitation # CJ18012

Attachment D

Wireless Data, Voice and Accessories RFP

Minimum Mandatory Requirements

General Minimum Mandatory Requirements (All Offerors/Any Award Category)

1. Offerors must adhere to Reporting Requirements described in Section 6 of the Scope of Work (Attachment B) and Attachment H-K.
2. Offerors must designate centralized point(s) of contact for sales, customer service escalation and contract administration. These roles can be held by one individual or up to three different individuals, provided all points of contact report to the same supervisor or manager within the offeror's organization.
3. Offerors must submit a filled out Attachment R Financial Stability Form. Including a Dun and Bradstreet "DUNS" rating.
4. Data Ownership
Unless otherwise specifically agreed to by the Purchasing Entity, the Purchasing Entity will own all right, title and interest in its data that is related to the Services provided by this Master Agreement. The Provider shall not access Purchasing Entity user accounts or Purchasing Entity data, except (1) in the course of system operations, (2) in response to service or technical issues, (3) as required by the express terms of this Master Agreement, Participating Addendum, SLA, and/or other contract documents, or (4) at the Purchasing Entity's written request.
b. Provider and any Subcontractor shall not collect, access, or use user-specific Purchasing Entity Data except as strictly necessary to provide Service to the Purchasing Entity. No information regarding a Purchasing Entity's use of the Service may be disclosed, provided, rented or sold to any third party for any reason unless required by law or regulation or by an order of a court of competent jurisdiction. This obligation shall survive and extend beyond the term of this Master Agreement.

Category 1 Minimum Mandatory Requirements (for offerors under Award Category 1)

1. 5 (five) years of experience as a wireless provider

2. Own the majority of the infrastructure including radio licenses (where necessary) to deliver the wireless services called for in this RFP.
3. Carry at least 50% of network calls on infrastructure that you own.
4. Offeror must fill out and submit the attached Network Technology Questionnaire, Attachment L.
5. Offerors must participate in the NASPO ValuePoint Pricing Landing Page described in Section 7 of the Scope of Work (Attachment B).
6. Offeror must fill out and submit the attached Security Disclosure Statement, Attachment S.

Category 2 Minimum Mandatory Requirements (for offerors under Award Category 2)

1. Ship to anywhere in the United States
2. Must have at least 5 years' experience as a provider of wireless equipment and accessories.

Category 3 Minimum Mandatory Requirements (for offerors under Award Category 3)

1. Offeror must fill out and submit the attached Security Disclosure Statement, Attachment S.
2. Offeror must fill out and submit the attached Category 3 Questionnaire, Attachment T.
3. Offeror must fill out and submit the attached Client Questionnaire, Attachment Q.
4. Offeror will be responsible for obtaining all of the required components (endpoints, network services, back-office processing, network management, etc.), testing to ensure functionality and interoperability, ensuring security of the solution, and provide installation, project management for the overall solution delivered and serve as the single billing entity. The Offeror is responsible for integrating its application with any external systems, either government or 3rd party provided.

Category 4 Minimum Mandatory Requirements (for offerors under Award Category 4)

1. Offeror must fill out and submit the attached Security Disclosure Statement, Attachment S.
2. Offeror must fill out and submit the attached Category 4 Questionnaire, Attachment U.
3. Offeror must fill out and submit the attached Client Questionnaire, Attachment Q.